

Fig 1

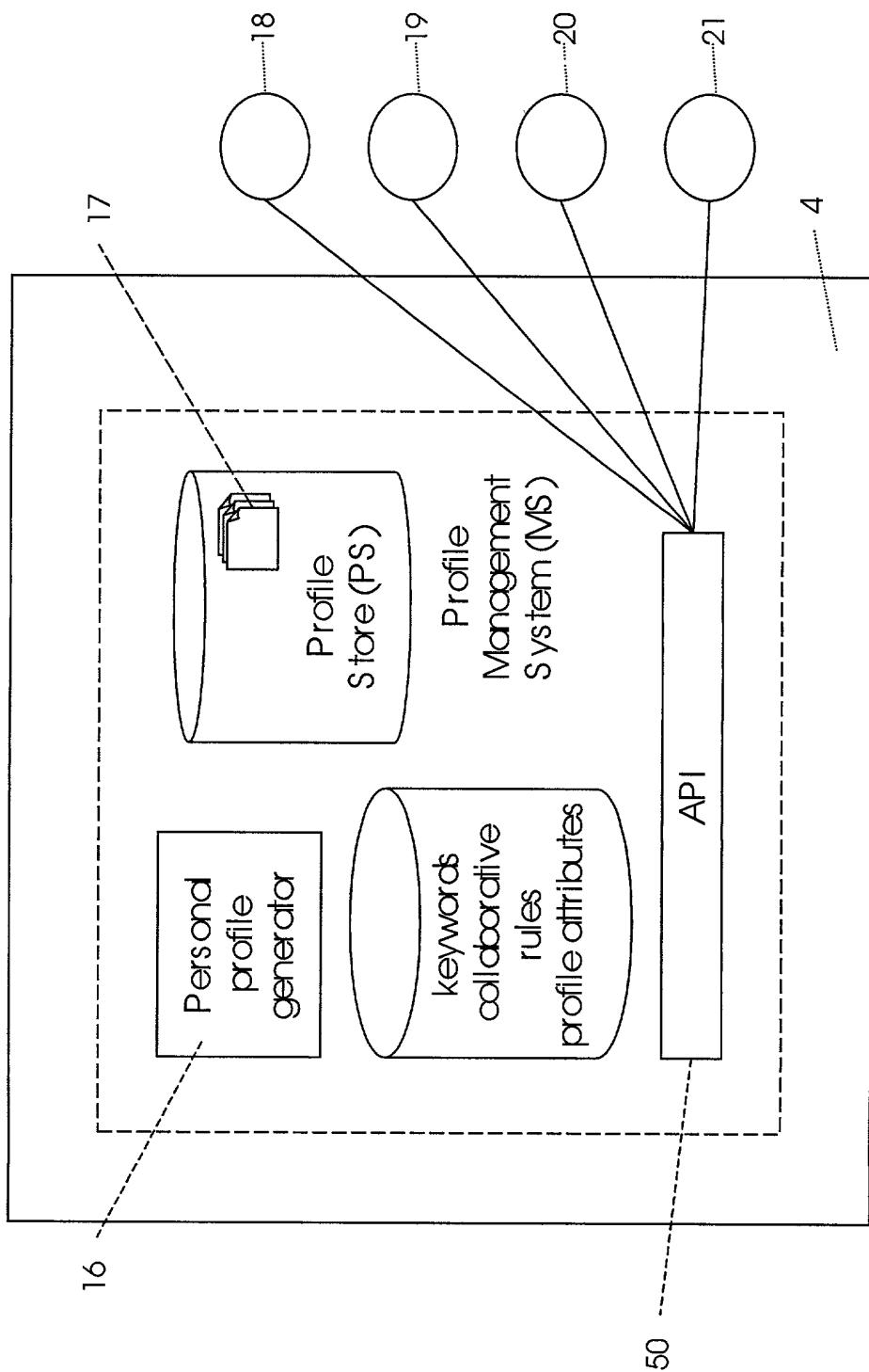


Fig 2

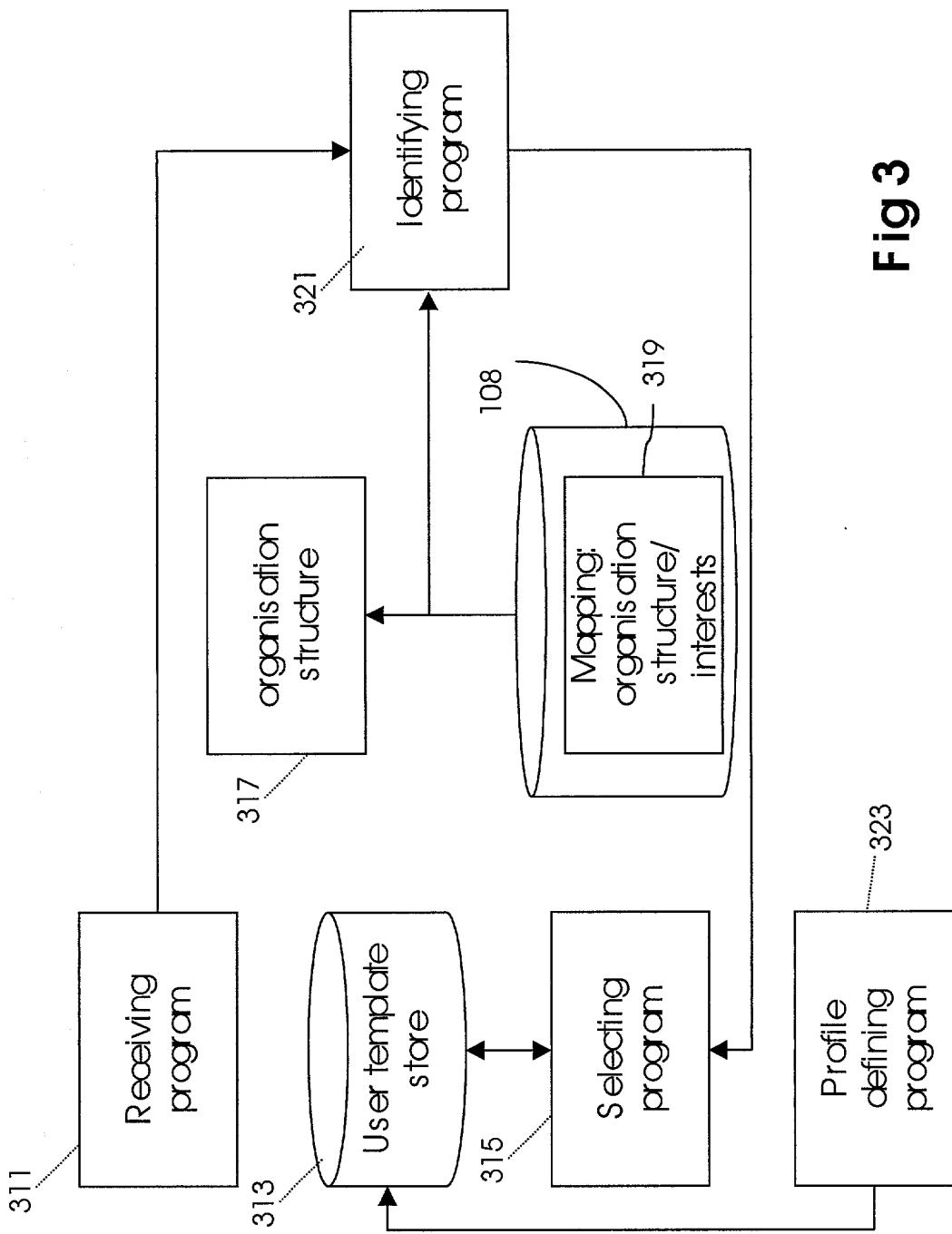


Fig 3

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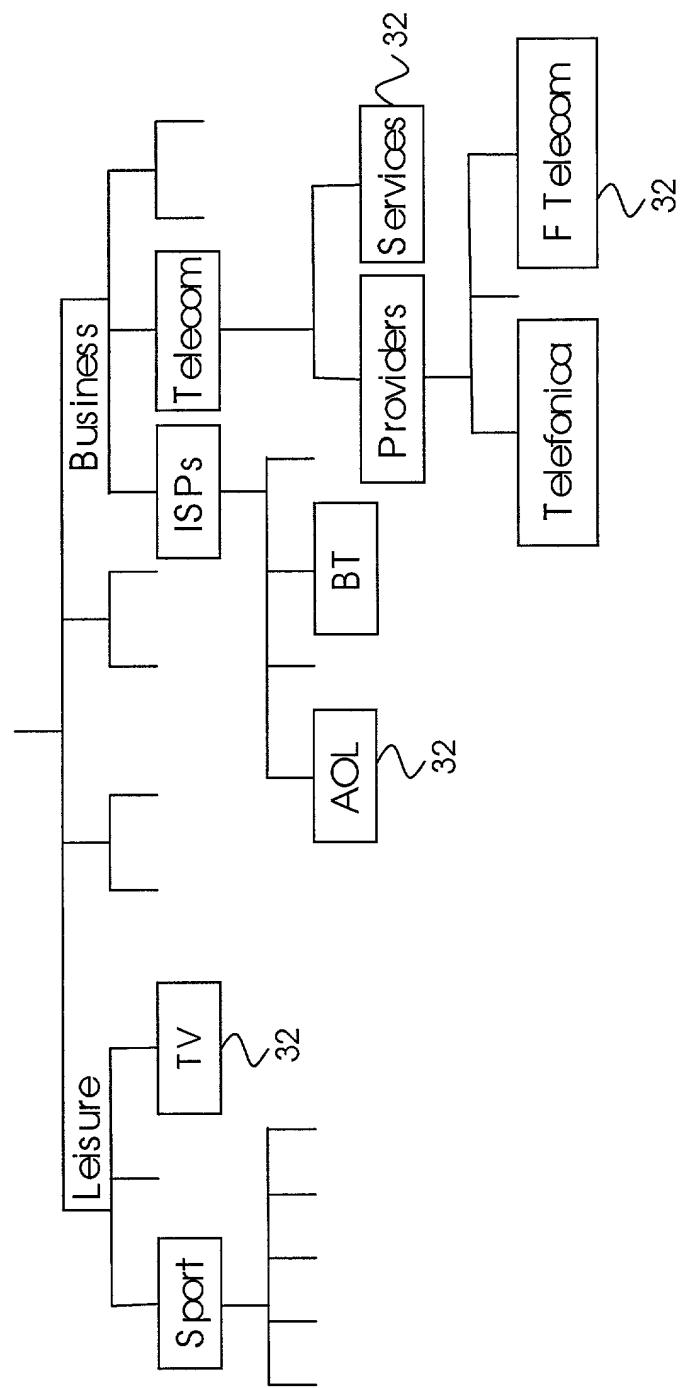


Fig 4

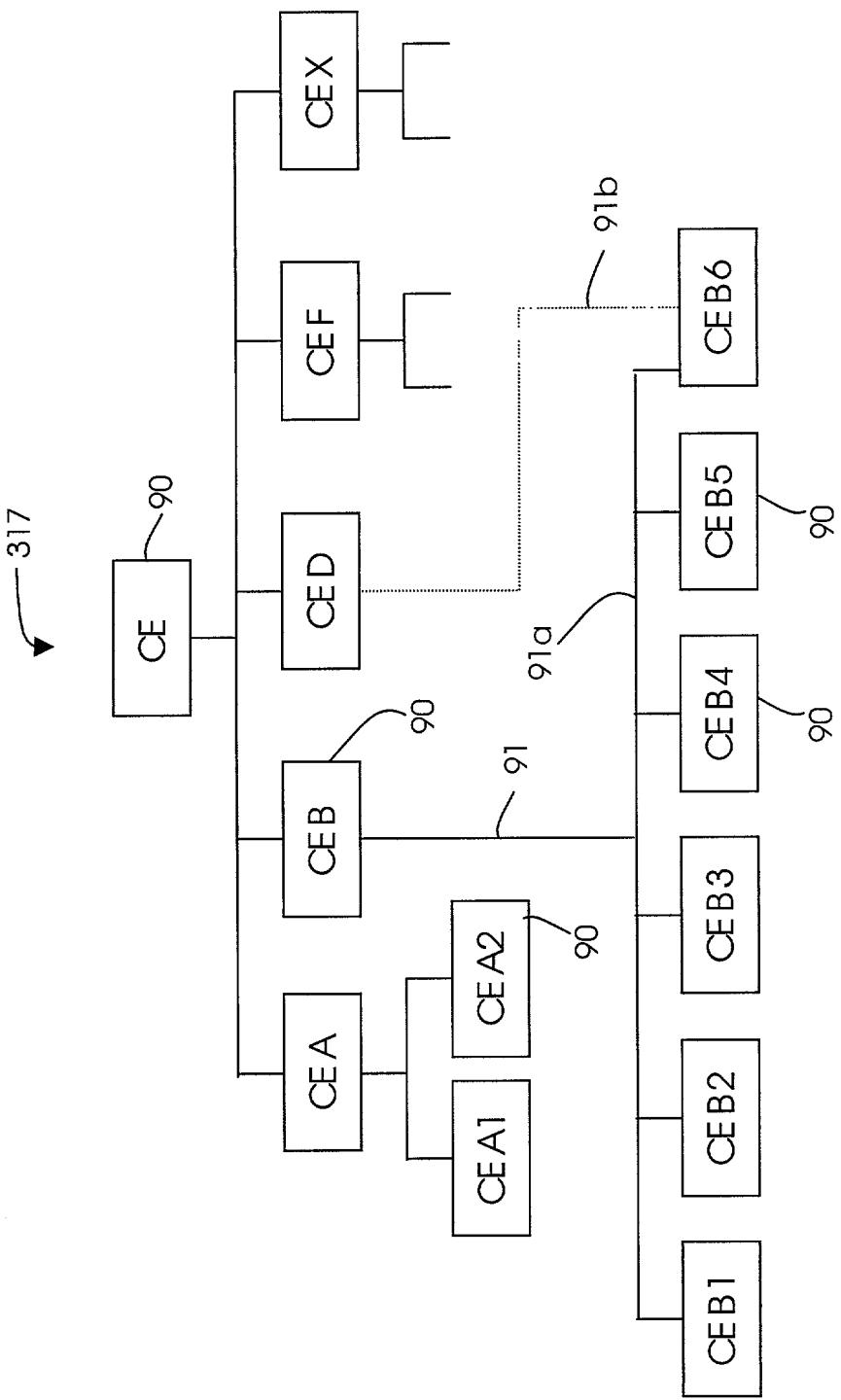


Fig 5

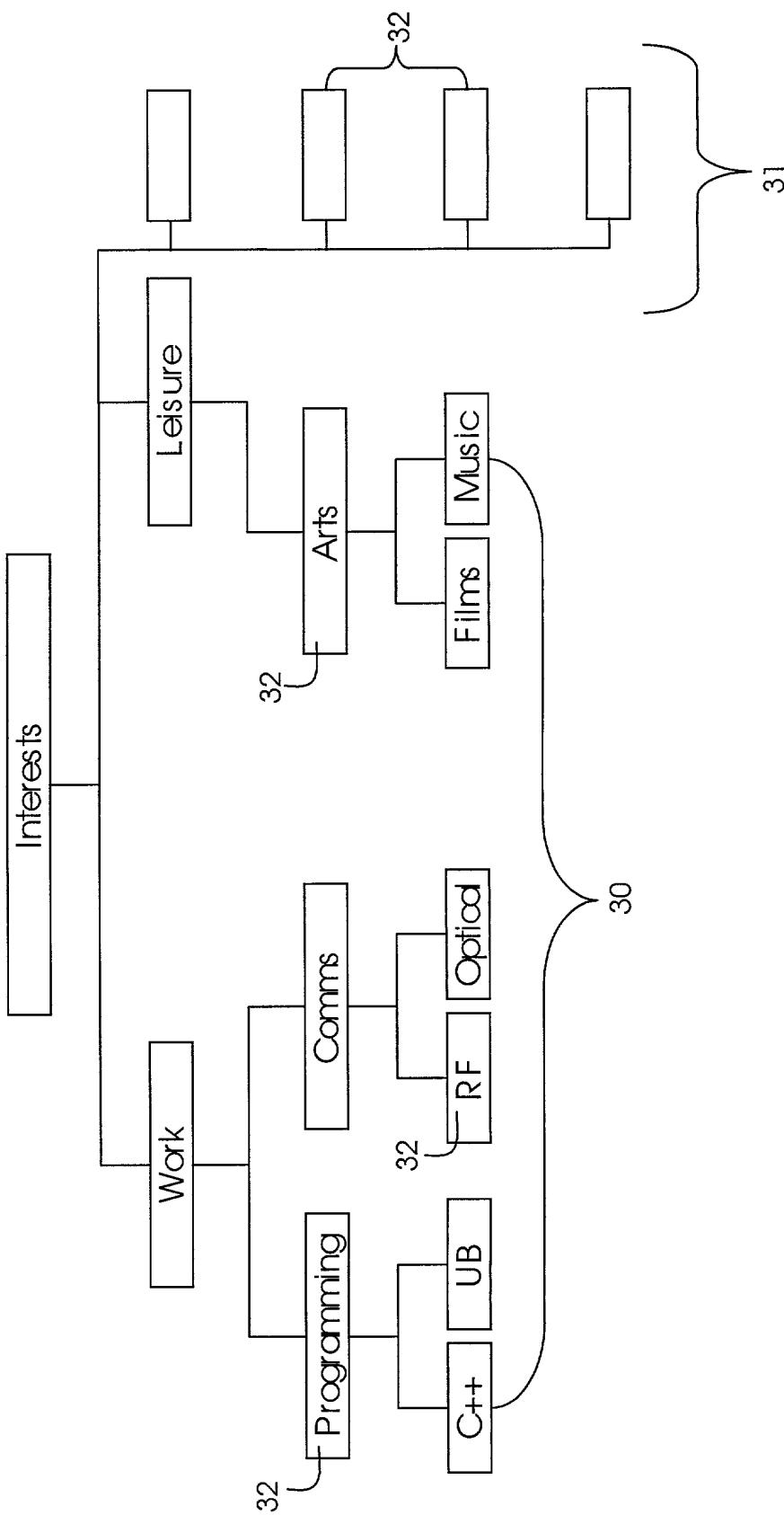
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CE	ISPs : Telecom : Accounts : HR
CE A	Accounts : Employee : Suppliers
CE B	ISPs : AOL : BT
CE D	Applications : IFs : OSS : Platform
CE B6	AOL : Applications : Security

Fig 6

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Fig 7



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Interest Name		
POSITIVE Keywords & weights (- "I want to find Information About this ..")	NEGATIVE Keywords & weights (- "I do not want Information About this ..")	ATTRIBUTES Privacy restrictions Expertise rating Importance rating Duration factor Preferences

71

73

72

Fig 8

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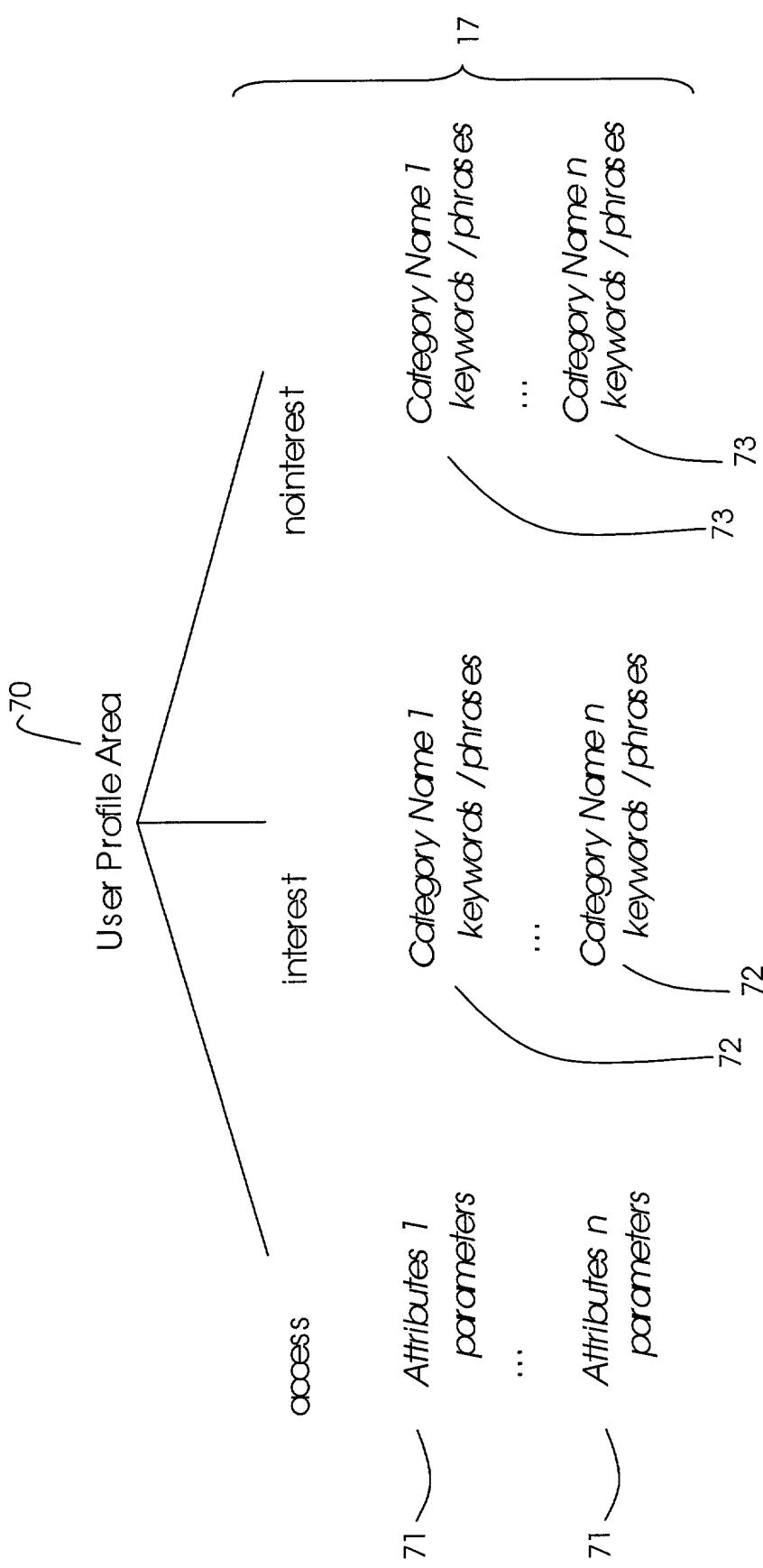


Fig 9

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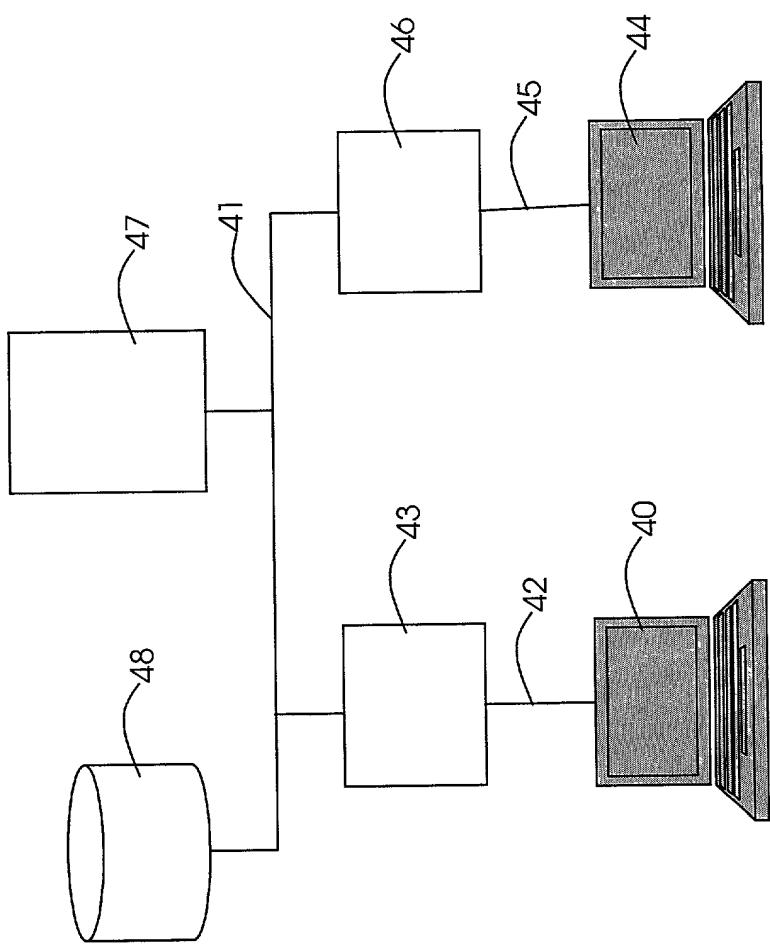


Fig 10